



## Some careers open more doors than others.

If you're looking for a career that will unlock new opportunities, join HSBC and experience the possibilities. Whether you want a career that could take you to the top, or simply take you in an exciting new direction, HSBC offers opportunities, support and rewards that will take you further.

Retail Banking and Wealth Management serves millions of customers worldwide with a complete range of banking and wealth management services that enable them to manage their finances, and protect and build their financial futures. It is a global business that brings together management responsibility for Retail Banking, Wealth Management, Insurance and Asset Management with a focus on customer-centric propositions and innovative and efficient distribution channels.

HSBC Sri Lanka is currently seeking dynamic and ambitious individuals to join the Retail Banking team in the following roles within our Contact Centre. We offer great job flexibility for Banking Associates who wish to work on a shift basis and Banking Trainees who wish to work daily four-hour shifts.

### Junior Banking Assistant / Banking Associate

To be successful in this role, you should meet the following requirements:

- Completion of GCE O/L or GCE A/L examinations
- Part qualification of CIMA/CIM or degree holder from a recognised university
- Superior written and oral communication skills
- Excellent negotiation, persuasion and interpersonal skills
- Passionate about meeting business objectives and achieving targets
- Able to build and maintain strong customer relationships

### Contact Centre Part-time Staff

To be successful in this role, you should meet the following requirements:

- Completion of GCE O/L or GCE A/L examinations
- Excellent communication, negotiation and persuasion skills
- Passionate about meeting business objectives and achieving targets
- Able to build and maintain strong customer relationships

To apply for these roles, please send your full CV to [career@hsbc.com.lk](mailto:career@hsbc.com.lk) with the subject "Junior Banking Assistant / Banking Associate and Contact Centre Part-time Staff"

**You'll achieve more when you join HSBC.**  
[www.hsbc.com/careers](http://www.hsbc.com/careers)



HSBC is committed to building a culture where all employees are valued, respected and opinions count. We take pride in providing a workplace that fosters continuous professional development, flexible working and opportunities to grow within an inclusive and diverse environment. Personal data held by the Bank relating to employment applications will be used in accordance with our Privacy Statement, which is available on our website.

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