

17 August 2023

HSBC Sri Lanka receives four international accolades

HSBC Sri Lanka has been recognised with four industry awards, further cementing its position as the leading international bank in the country.

HSBC was named Best International Bank in Sri Lanka by Asiamoney (7th time) this year, Best International Bank by Finance Asia (6th time) at the Best Bank awards 2023. HSBC Sri Lanka was also named best International Retail Bank in Sri Lanka by Asian Banking & Finance (7th time) at the Asian Banking & Finance Retail Banking Awards 2023 and the Sri Lanka International Sustainable Finance Initiative of the year (2nd time) at the Asian Banking & Finance Wholesale Banking Awards 2023.

In response to winning these awards, CEO for HSBC Sri Lanka and Maldives, Mark Surgenor expressing his gratitude stated, "We are immensely proud to be recognised with these four prestigious awards. These are a testament to the hard work and dedication of all our colleagues through difficult times. They are also testament to our core purpose of opening up a world of opportunity for our clients in Sri Lanka across the 60+ markets that we operate in around the globe. After 130 years in Sri Lanka and counting, we will always be a trusted partner to connect the world to Sri Lanka and Sri Lanka to the world and our aim is to always make a positive impact in the communities we serve. We always seek to bring the best that we can learn around the globe to Sri Lanka, for example we provide our colleagues one of the most flexible working environments in the industry and a range of opportunities that we are very proud of."

According to Asiamoney, HSBC's success is a direct result of its customer-centric approach to supporting clients as they navigated uncertain economic times and supporting the country during hard times, and foreign exchange dislocations for the importation of essential items from oil to medicines and milk powder, while being at the forefront in channelling relief to vulnerable communities, combined with a strong focus on sustainability. Amidst all of this, keeping its eye on the longer-term growth strategy, and showcasing determination to deliver desirable outcomes through the display of commercial and technical acumen, is what set the bank apart as the leading international financial institution.

As a responsible corporate citizen, HSBC's community efforts have reached far and wide across the country in the spheres of education, environment sustainability and disaster relief to help vulnerable communities, during the economic challenges faced in the country. Most recently HSBC committed to empower women entrepreneurs in partnership with Sarvodaya focusing on 150 identified beneficiaries across five provinces within the next two years.

As HSBC celebrates these accolades, it remains resolute in its commitment to raise the bar in the banking sector, setting new standards for excellence, innovation, and customer satisfaction, whilst supporting the HSBC Group's ambition to become net-zero by 2030.

ends/more

Media enquiries to:

Tharanga Gunasekera

94 11 44511350

tharangagunasekera@hsbc.com.lk

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 62 countries and territories. With assets of US\$3,041bn at 30 June 2023, HSBC is one of the world's largest banking and financial services organisations.

ends/all